Maharaja Ranjit Singh Punjab Technical University, Bathinda
Department of Computational Sciences

Summary Of Issues Resolved Mentor-Mentee Scheme
Jan-June 2021

S.No.	Course	Semester	Student Name	Problem	Mentor	Remedy
1	BCA-MCA Dual Degree	3rd	Sandeep Singh,Manpreet Kaur	Zero marks graded in online exam despite of submitting exam on time	Ms. Sheenu Rani	Application submitted to Examination Branch
2	BCA-MCA Dual Degree	3rd	Whole Class	AC's are not working	Prof. Sanjay Bhatnagar	Letter written to Estate
3.	BCA-MCA Dual Degree	1st	Mamta Rani	Missing U-Id	Prof.Sanjay Bhatnagar	Problem Resolved
4	BCA-MCA Dual Degree	3rd	Whole Class	Fan Problem in TC2	Ms. Sheenu Rani	The complaint was forwarded to Prof. Sanjay Bhatnagar who resolved the issue
5.	BCA-MCA Dual Degree	1st	Sukhdeeep kaur, Omkar Kaur	request for original documents for issuing freeship card	Prof.Sanjay Bhatnagar	Application forwarded to Account branch
6	BCA-MCA Dual Degree	3th	Manminder Singh	Semester fee was refunded in the account	Ms. Aanchal Sharma	Application forwarded to Accounts Branch

Signature Of HOD:-

Summary Of Issues Resolved Mentor-Mentee Scheme
July-Dec 2021

1	BCA-MCA Dual Degree	**1st**	Kavya Sharma	Problem in Submitting online fees	Ms. Komal Sharma	Looked into it and Solved The Problem
2	MCA	**3rd**	Isha	Classes During Internship	Prof. Sanjay Bhatnagar Dr.Munish Jindal	discuss the matter with Dr. Rajesh Gupta and The Problem is solved
3	MCA	**1st**	Whole Class Students Issue	Classroom Availability Issue	Prof. Sanjay Bhatnagar Dr.Munish Jindal	Looked into the matter and Resolved The Problem
4	BCA-MCA Dual Degree	**5th**	Konika and Sajad, Ankush ,Tamanna, Himanshu	Computers Availability Issue	Prof. Sanjay Bhatnagar Dr.Munish Jindal	Issue Resolved
5	BCA-MCA Dual Degree	**1st**	Whole Class	Library Cards Related Issue	Ms. Muktinder	Issue Resolved
6	BCA-MCA Dual Degree	**3rd**	Whole Class Students Issue	Provided Lab was not sufficient for the Student Strength	Prof. Sanjay Bhatnagar	Issue Resolved
7	BCA-MCA Dual Degree	**1st**	Parul Singh	Already Paid Fees Showing Pending on Student Portal	Ms. Muktinder	Issue Resolved

Signature Of HOD:-